



ELGIN HOTEL

Safe Stay Fun Stay

1

Hotel

- All areas are re-configured to provide social distancing.
- Protective screens, sanitiser units and directional signage are installed.
- Great bingo & quizzes; until further notice there is no live Cabaret, Singing or Dancing
- Increased cleaning of public areas.
- Cashless payments are encouraged.

2

Our Guests

- Our guests' safety is our priority and guidelines are provided to each guest on arrival.
- Guests can email or telephone the reception desk during their stay if they wish.
- PPE, individual hand gel and wipes are available to buy.
- Temperature check and health checklist is taken on arrival.
- Staggered check-in times are arranged to avoid queues.

3

Our Team

- PPE is available for all team members.
- Staff areas are re-planned with sanitisers, signage, social distancing.
- Employees must complete the new COVID-19 training prior to returning to work.
- Staggered shift times to maintain social distancing.

4

Cleanliness and bedrooms

- New systems are implemented to clean and check the guest room.
- Hospital grade chemicals are used across the hotel.
- More time is allowed per room for cleaning & checking; early check out at 10am is encouraged
- Decorative runners & cushions have been removed from bedrooms

5

Check in and check out

- Pre-payment and staggered check-in times to avoid queues at reception.
- Screens are in place on the reception desk and bedroom keys or sanitised prior to use; guests are asked to keep their keys with them for the duration of their stay.
- One-way system to protect social distancing where possible.

6

Restaurant, bars and lounges

- Tables are re-configured to provide social distancing.
- Tables are allocated at meal times and in the bar to avoid queues
- Table service throughout meal times, bar snacks and drinks in lounges, bars and restaurant